

Warwickshire residential and nursing care homes survey



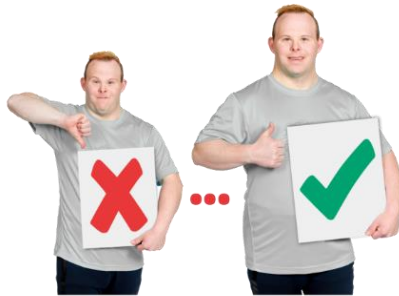
Warwickshire County Council wants to know how well care homes are working for people with disabilities and mental health conditions.



We want to know what you think.



We want to know what is good and working well at care homes.



We also want to know how we could make care homes better for people.


A survey card titled "What do you think?" with a question and three options. The question is "Do you think the idea is a good one?". The options are "Yes" with a green smiley face, "Not sure" with an orange neutral face, and "No" with a red sad face. A hand is shown marking the "Not sure" option with a blue checkmark.

  **What do you think?**
Do you think the idea is a good one?
 Yes
 Not sure
 No


Please tell us what you think by answering the questions in this survey.

Please only answer questions you are happy to.


1. Please tick the box that describes you:

	<p><input type="checkbox"/> I live in a care home.</p> <p><input type="checkbox"/> I used to live in a care home.</p>
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2. How old are you?

	<p><input type="checkbox"/> 18 – 20</p> <p><input type="checkbox"/> 21 – 25</p> <p><input type="checkbox"/> 26 – 30</p> <p><input type="checkbox"/> 31 – 40</p> <p><input type="checkbox"/> 41 - 50</p> <p><input type="checkbox"/> 51 – 60</p> <p><input type="checkbox"/> 61 – 64</p> <p><input type="checkbox"/> 65 or over</p>
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3. What do you need support with? *Please tick any answers that are right for you.*

	<ul style="list-style-type: none"><input type="checkbox"/> Support with a physical disability, a health condition, or getting around.<input type="checkbox"/> Support with my mental health.<input type="checkbox"/> Support with a learning disability.<input type="checkbox"/> Other, please tell us below:
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4. Do you live in a residential care home or a nursing care home?

A **residential care home** helps you with things like cooking, eating, dressing and showering.

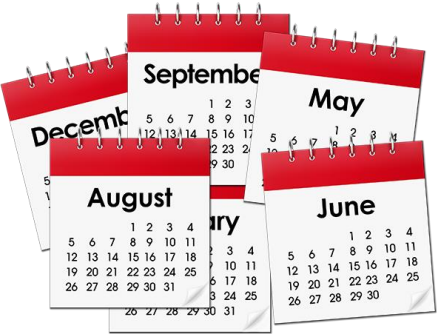
A **nursing care home** does the same but also has nurses to give medical help.

	<input type="checkbox"/> A residential care home
	<input type="checkbox"/> A nursing care home
	<input type="checkbox"/> Not sure

5. Where is your care home?

	<ul style="list-style-type: none"><input type="checkbox"/> North Warwickshire Borough<input type="checkbox"/> Nuneaton and Bedworth Borough<input type="checkbox"/> Rugby Borough<input type="checkbox"/> Stratford on Avon District<input type="checkbox"/> Warwick District<input type="checkbox"/> Not sure
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6. How long have you lived in the care home?

	<ul style="list-style-type: none"><input type="checkbox"/> Less than 1 month<input type="checkbox"/> Between 1 and 6 months<input type="checkbox"/> Between 6 months and 1 year<input type="checkbox"/> Between 1 year and 2 years<input type="checkbox"/> Between 2 years and 5 years<input type="checkbox"/> Between 5 years and 10 years<input type="checkbox"/> 11 years or more
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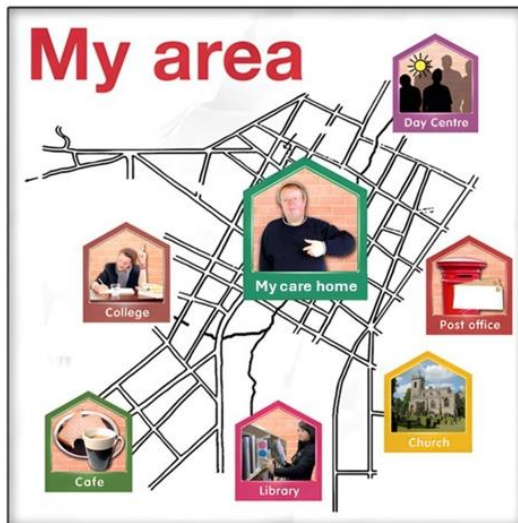
7. Where did you live before you moved into this care home?



- With my family, with support
- With my family, without any other paid support
- In my own home, with support (living alone, with my friends, or with a carer)
- In my own home, without support (living alone or with my friends)
- In a hospital
- In another care home
- Other, please tell us below

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8. Are you happy with the location of the care home?

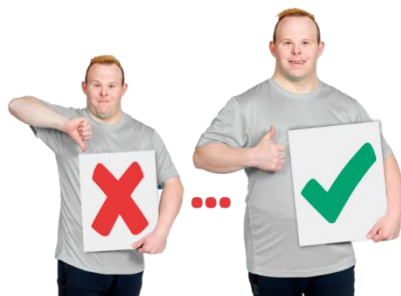


- ❌ ❌ Strongly disagree
- ❌ Disagree
- 🙄 Don't agree or disagree
- ✅ Agree
- ✅ ✅ Strongly agree
- ❓ Not sure



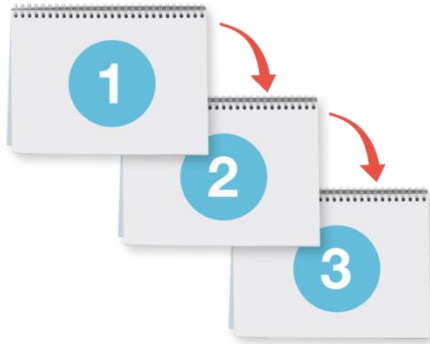
9. What do you like about the location of your care home?

For example, I like being close to the town centre.



10. What could be better about the location of your care home?

For example, I would like to be closer to a bus stop to travel around.



11. What would you like to do in the future?
We want to know what you want to do in the future.

This helps us to understand what you need.

We can then see how services can help you.

For example:

I would like to live in a house I share with my friends.


I would like to learn something new.




I would like to do something specific.

Choosing a care home



12. Please tell us how much you agree or disagree with the following.

		Strongly disagree ❌❌	Disagree ❌	Don't agree or disagree 🙄	Agree ✓	Strongly agree ✓✓	Not sure ?
	I had a choice of care homes that could support me in the location I wanted to live.						

	<p>I was given the information I needed to help me choose the care home for me.</p>						
	<p>I got the information I needed on what happens moving into a care home.</p>						
	<p>I had good support when I moved into the care home.</p>						

13. Is there anything else you want to tell us about choosing a care home?







Staff



14. Please tell us how much you agree or disagree with the following.

		Strongly disagree XX	Disagree X	Don't agree or disagree 🙄	Agree ✓	Strongly agree ✓✓	Not sure ?
	The staff help me to make my own choices and be independent.						

	<p>I know the team that support me and have the same staff most of the time.</p>						
	<p>Staff are there to help when I need support.</p>						
	<p>The staff know me well. They understand what I need.</p>						


	The staff are caring when supporting me.						
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15. Is there anything else you want to tell us about the staff who support you?

The care home building and space



16. Please tell us how much you agree or disagree with the following.

		Strongly disagree XX	Disagree X	Don't agree or disagree 🧑	Agree ✓	Strongly agree ✓✓	Not sure ?
	I can decorate my room how I want.						



I like spending time in shared spaces with other people, like the living room.



The care home is clean.



The care home is comfortable.



The building is easy for me to move around.



The building works for my sensory needs for example, the lights and sounds are okay.



I have made friends in the care home.

17. Is there anything else you want to tell us about the care home building and space?







Experiences of care and support

Care and support means the help you get to do things you want or need to do.



18. Please tell us how much you agree or disagree with the following.

		Strongly disagree X X	Disagree X	Don't agree or disagree 🧑	Agree ✓	Strongly agree ✓✓	Not sure ?
	I feel safe.						

	<p>I help decide about my care and support.</p>						
	<p>I can choose what I want to do each day.</p>						
	<p>I get support to do things I enjoy at the care home.</p>						






I get support to do things I enjoy away from the care home for example, going to town or visiting other areas.

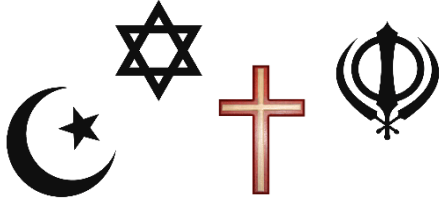






I get support to see my family and friends.



I get support to learn new things.

	<p>I get support to do things myself when I can.</p>						
	<p>Staff listen to my ideas and what I want to do.</p>						
	<p>I know how to make a complaint if I am not happy with something.</p>						

	<p>The care home know about my religion, faith or beliefs and support me with these for example, support to go to church.</p>						
	<p>The care home understand my culture and support me how I wish.</p>						
	<p>I eat food that I like.</p>						


	<p>I am supported to eat healthy food.</p>						
	<p>I can see a doctor or dentist if I need to.</p>						

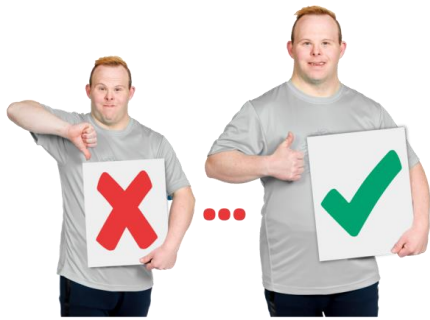
19. Is there anything else you want to tell us your experiences of care and support?

My experiences

20. Please tell us how much you agree or disagree with the following.

	Strongly disagree ✘✘	Disagree ✘	Don't agree or disagree 🙄	Agree ✔	Strongly agree ✔✔	Not sure ?
My care home meets my needs.						

	<p>21. Is there anything else you want to tell us about how you find living in your care home?</p>



22. Please tell us what changes would make living in the care home better for you?



23. If you would be happy to talk to us more about how you find living in a care home and your thoughts on future services, please share your contact details (Name, email/ number).

*Please only share your contact details if you are happy that we get in touch to ask more questions.
We will only get in touch about care homes and will delete your information once this work is completed.*

More about you



We want to treat everyone the same and make sure no group or community is left out.



To do this we ask people a bit more about themselves.



We keep this information very private and don't use anyone's names anywhere



You do not have to answer these questions, but it helps us make sure we are hearing from different groups of people.



Please answer these questions if you are happy to.



If you are not happy to answer choose 'I'd rather not say'.



We will follow the law to keep any information about you safe and private.

If you have any questions about this, please email - equalities@warwickshire.gov.uk



How old are you?

Please tick a box

Under 18

18 - 24

25 - 39

40 - 49

I'd rather not say

50 - 59

60 - 64

65 - 74

75 +



Do you have a disability?

Please tick a box

Yes No

I'd rather not say



Are you?

A girl / woman

A boy / man

Other

I'd rather not say

If you prefer you can self-describe here:



What is your ethnic background?

Please tick a box

- | | |
|---|---|
| <input type="checkbox"/> Arab | <input type="checkbox"/> Mixed - Asian and White |
| <input type="checkbox"/> Asian or Asian British - Bangladeshi | <input type="checkbox"/> Mixed - Black African and White |
| <input type="checkbox"/> Asian or Asian British - Indian | <input type="checkbox"/> Mixed - Black Caribbean and White |
| <input type="checkbox"/> Asian or Asian British - Pakistani | <input type="checkbox"/> Other Mixed Background |
| <input type="checkbox"/> Chinese | <input type="checkbox"/> White British |
| <input type="checkbox"/> Other Asian Background | <input type="checkbox"/> White Irish |
| <input type="checkbox"/> Black or Black British - African | <input type="checkbox"/> Gypsy or Traveller |
| <input type="checkbox"/> Black or Black British - Caribbean | <input type="checkbox"/> Other White background |
| <input type="checkbox"/> Other Black Background | <input type="checkbox"/> Prefer to self-describe (please state if you wish) |
| | <input type="checkbox"/> I'd rather not say |

If you prefer you can self-describe here:



What is your religion/belief?

Please tick a box

- Buddhism
- Christianity
- Hinduism
- Islam
- Judaism
- Sikhism
- Spiritualism
- Any other religion or belief (please say if you wish)

- No religion or belief
- I'd rather not say



What is your sexuality?

This means who you fancy.

Please tick a box

- Gay or Lesbian (Gay means a man who likes other men. Lesbian means a woman who likes other women.)
- Heterosexual or straight (A woman who likes men or a man who likes women.)
- Bisexual (You like both men and women.)
- Asexual (This means you don't fancy men or women)
- Other
- I'd rather not say

If you prefer you can self-describe here:

