

Meaning of some terms used in the consultation

Term	What this means
Accommodation Based Support	Where accommodation and support are linked as part of the same service. An accommodation-based service can include shared housing such as hostel type accommodation and dispersed shared and self-contained flats or houses. Each customer has an allocated support worker.
Floating Support	The support worker allocated to the customer can offer support face to face at the customer's home or a community venue and/or virtually on-line or by telephone. If the customer moves home, from temporary accommodation or their own home then the support worker can continue to support them in their new home.
Adult Social Care Services	<p>Warwickshire County Council provides adult social care to people with eligible needs caused by or related to a physical or mental impairment (such as a brain injury or learning disability) or illness, who are unable to do two or more of the following things:</p> <ul style="list-style-type: none"> • manage and maintain nutrition • maintain personal hygiene • manage toilet needs • be appropriately clothed • make use of their home safely • maintain a habitable home environment • develop and maintain family or other personal relationships • access and engage in work, training, education or volunteering • make use of necessary facilities in local community, including public transport and recreational facilities • carry out any caring responsibilities they have for a child <p>and because of the above there is, or is likely to be, a significant impact on their wellbeing.</p>
Provider	The organisation we have commissioned (paid) to deliver the service on behalf of Warwickshire County Council
Trauma Informed Care	A trauma-informed approach to supporting people aims to provide an environment where a person who has experienced trauma feels safe and can develop trust.
Psychologically Informed Environments	Psychologically Informed Environments (PIE) are services that are designed and delivered in a way that takes into account the emotional and psychological needs of the individuals using them and working in them.
Service specification	Service specifications are the written guidelines that describe the outcomes for people using services, requirements and standards expected for delivering the service.