Supporting Information for the Public Consultation on the Warwickshire County Council Special Educational Needs & Disabilities (SEND) Home to School Transport Service 2022

5 December 2022 – 26 February 2023

Introduction

In Warwickshire, we are working to provide children and young people with Special Educational Needs and Disabilities (SEND) the best service experience. As part of the wider consideration of service we are looking at proposed changes to the SEND Home to School Transport Service.

We are inviting views from stakeholders and the wider public on the following proposals:

- A simplified application process for parents and carers.
- A more consistent and transparent approach to determining transport options for children and young people who are eligible for home to school transport.
- Updates to the Home to School and College Transport Policy to make this clearer and easier to understand.

The consultation will inform the future application and assessment process for home to school transport for children and young people with SEND in Warwickshire, and the Home to School and College Transport Policy.

The consultation will run from 5 December 2022 to 26 February 2023.

This document provides a greater level of detail of the proposed changes and should be read in conjunction with the Public Information Document. You can also find answers to Frequently Asked Questions here.

1. Proposals to change the application process for SEND home to school transport

The table below provides a summary of the current process that parents and carers are expected to follow to make a request for SEND home to school transport for their child or young person, the changes being proposed, and the potential outcomes expected because of these changes.

If approved, the new application process would be introduced in time for parents/carers applying for a school place for September 2024.

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Parents/carers must submit a separate application to the Council for home to school transport after they have received confirmation of their child/young person's school place.

The application form can be time-consuming and complicated for parents/carers to complete.

The form is submitted only after confirmation of the school place has been received, which can leave parents/carers little time to prepare their child or young person for any changes in routine or to put transport arrangements in place for when they start school.

The timing can also make it more difficult for the transport team to plan transport efficiently and effectively, meaning options chosen may be more costly than necessary.

Proposed change

Parents/carers would be asked to express an interest in home to school transport at the same time as applying for their child's school place. A simple 'Yes/No' tick box on the school application form would capture this.

Once the school/ setting is named in the EHC plan a check would be carried out against the Council's published criteria and one of the following would then happen:

- 1. If eligible, a risk assessment would be done to identify transport options appropriate to that child or young person's needs. Transport options would then be presented to parents/carers.
- If not eligible, the parent/carer would be informed and is then responsible for arranging suitable transport to get their child or young person to and from their school/setting.

Potential outcomes

- The new process would remove the need to submit a separate application form therefore making it simpler for parents/carers to request home to school transport.
- Transport options would be provided in a timelier way to parents/carers giving them longer to prepare their child or young person for changes in routine or to make transport arrangements in time for the start of the school year.
- The transport service would have more time to plan the transport service more efficiently resulting in better value for money.

2. Needs Assessment Matrix (NAM)

The Needs Assessment Matrix (NAM) is a tool that has been designed to help identify potential travel options for a child or young person, based on their level of special educational need and/or disability.

The tool is meant to identify **how** a child or young person will be transported to their educational setting, not **if** they will be offered transport. This means that it will not affect eligibility.

If a parent/carer indicates that they wish their child to be considered for home to school transport, a check would first be carried out to determine if they qualify. If the child or young person is eligible for transport, an individual assessment would be carried out using the NAM. This will help to identify appropriate travel options for that child or young person, which will then be presented to parents/carers.

The NAM would also be used to make an assessment if a child or young person moves to a different educational setting mid-way through the year.

If approved, the NAM would be introduced in May 2023 and used to identify transport options for children and young people starting school in September 2023.

Children currently accessing home to school transport will not be immediately affected but will be reassessed under the new framework if they move educational settings or house after 1 May 2023.

Current process	Proposed change	Potential outcomes
The Council uses an inhouse model for assessing the level of need to be able to identify appropriate transport options for a child or young person.	The Needs Assessment Matrix (NAM) would focus on five areas to identify the needs of the child or young person: 1. Mobility 2. Medical 3. Behavioural 4. Vulnerability 5. Independent Travel Training	Increased ability to support preparation for adulthood and increase independence Consistent and clear decision making An inclusive needs-based approach to support all children and young people.
	Each of the five assessment headings are converted into the matrix. For each heading, a score is	

calculated and added to the overall score.	

Matrix scoring

The matrix uses a scale of 1-5 to score need (impact) and likelihood (frequency). these are combined to create a single score. The greater the score, the greater the need for tailored support options ranging from a standard bus to a specially adapted vehicle with attendants(s)The NAM aims to gather a holistic view of the child or young person and give an overall score which may indicate their overall level of need related to transport options. The NAM recognises that a singular area may not provide significant challenge for a child or young person but when combined with other areas appropriate travel options may be identified.

What if transport cannot be agreed?

This NAM is designed to make decision making easier and consistent across all that use it.

However, it's expected there will be times and scenarios where the result may not feel suitable and appropriate. In this case, the Risk Assessor should ask a more experienced colleague to check the completed NAM for the student to check its accuracy

3. Home to School and College Transport Policy

The Home to School and College Transport Policy sets out our approach to providing transport to schools/educational settings for children and young people aged 3 to 19 years old (up to 25 years for children and young people with special educational needs and disabilities).

We are proposing some additions and further clarification to our current policy to make it clearer and easier to understand.

Policy Section	Current wording	Proposed new	What this means
		wording	
Section 4 - General	New wording – not	"Where damage	Parents/carers will
principles applying	previously	occurs to a transport	not be approached
to transport	mentioned in the	operator's vehicle as	for repair costs
provision under this	policy	the result of the	unless the damage
policy for those of		actions of the child,	is the result of a
compulsory school		a specialist risk	deliberate act.
age.		assessor will	
		investigate the	

4.5 -Behaviour incident. Repair costs will only be sought from the
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child's family if a
conclusion is
reached by the
Council that the
damage was the
result of a malicious
act by the child."
Section 5 - Provision No transport No transport It will be clear to
of transport for assistance will be assistance will be parents/carers,
those of compulsory offered to enable offered to enable children and young
school age children and young children and young people that
people to attend people to attend transport is
F 1 Transport
Arrangements what are well with a world conditions listed
provision, work
hyperience,
omployment overs
curricular activities
or any other
provision which
exists outside of provision which
normal school exists outside of
hours. Similarly, no
transport will be hours. Similarly, no
provided to any site transport will be
other than the provided to any site
school's main other than the
campus. No school's main
transport assistance campus. No
will be provided to transport assistance
college day release will be provided to
programmes, to college day release
attend an induction programmes, to
or taster day at attend an induction
another or taster day at
school/college, work another
experience or other school/college, work
school sites. experience or other
school sites.
Exceptions to this
are: Supported
internships/apprenti
ceships schemes and

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		specialist placements which include attendance	
		at multiple settings	
		in one day where agreed by the	
		Council in	
		advance (eg.	
		morning at a special	
		school, afternoon at	
		mainstream school).	
Section 5 - Provision	"Passenger	"Passenger	This clarifies the
of transport for	assistants will not be	assistants will not be	mechanism the
those of compulsory	provided on vehicles	provided on vehicles	Council will use to
school age	transporting pupils	transporting pupils	understand if there
	to schools unless	to schools unless,	is a need for a
5.1 - Transport	there is a need	following a risk	passenger assistant.
Arrangements	related to a pupil's	assessment, there is	
	special educational	a need indicated	
	need or disability, or	that is related to a	
	in other very	pupil's special	
	exceptional	educational need or	
	circumstances."	disability, or in other	
		very exceptional	
		circumstances."	
Section 5 - Provision	"Where transport	"In the first instance,	parents/carers,
of transport for	does not currently	parents will be given	will be given the
those of compulsory	operate, in the first	the opportunity to	opportunity to
school age	instance, parents	transport the pupil	transport their child
	will be given the	themselves or to	or young person to
5.2 - Direct Travel	opportunity to	make their own	school in their own
Payments	convey the pupil	arrangements and	vehicle and receive
-	themselves or to	to receive a Direct	a direct travel
	make their own	Travel Payment	payment
	arrangements and	(DTP). DTPs will not	contribution
	to receive a Direct	be provided unless	towards the costs
	Travel Payment	agreed by the pupil's	incurred.
	(DTP). DTPs will not	parents.	
	be provided unless		
	agreed by the		
	pupil's parents.		
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What happens next?

Following the consultation all feedback will be analysed and used to inform any changes made to the Home to School Transport assessment and application process, and any changes of wording in the Home to School and College Transport Policy document.