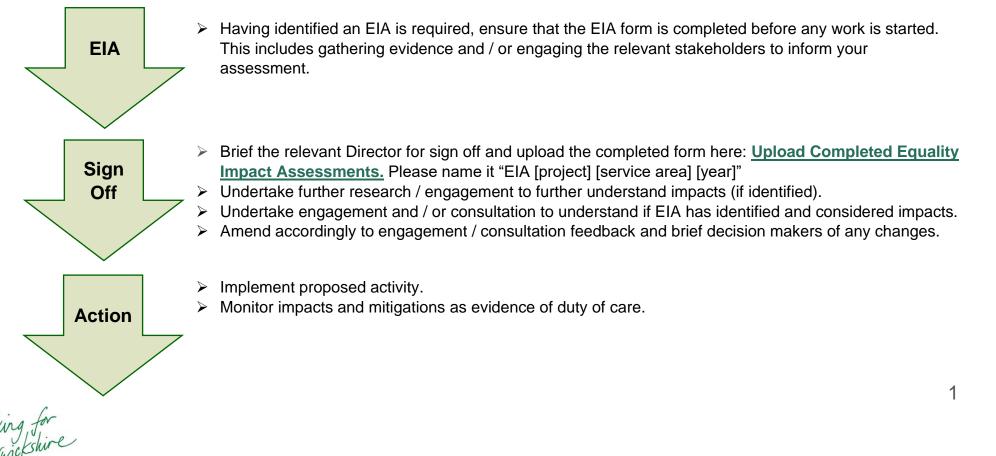
# Warwickshire County Council (WCC) Equality Impact Assessment (EIA) Form

The purpose of an EIA is to ensure WCC is as inclusive as possible, both as a service deliverer and as an employer. It also demonstrates our compliance with Public Sector Equality Duty (PSED).

This document is a planning tool, designed to help you improve programmes of work by considering the implications for different groups of people. A guidance document is available <u>here</u>.

Please note that, once approved, this document will be made public, unless you have indicated that it contains sensitive information. Please ensure that the form is clear and easy to understand. If you would like any support or advice on completing this document, please contact the Equality, Diversity and Inclusion (EDI) team via <u>equalities@warwickshire.gov.uk</u>, or if it's relating to health inequalities, please contact Public Health via <u>phadmin@warwickshire.gov.uk</u>.



# **Section One: Essential Information**

Service / policy / strategy / practice / plan being assessed	Resourcing to Risk - An Approach to WFRS Service Delivery Model
Business Unit / Service Area	Warwickshire Fire & Rescue Service
Is this a new or existing service / policy / strategy / practice / plan?	New
If existing, please state date of last assessment.	
EIA Authors	Rose Holme
N.B. It is best practice to have more than one person complete the	Ade Mallaban
EIA to bring different perspectives to the table.	Sally Bentley
	Scott Moultrie
Do any other Business Units / Service Areas need to be	Yes
included?	WCC Legal Services
	WCC Consultation and Engagement Lead
	WCC Business Intelligence
	WCC Human Resources
	Political Representatives
	Representative Bodies

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	WCC Equality, Diversity & Inclusion
Does this EIA contain personal and / or sensitive information?	No
Are any of the outcomes from this assessment likely to result in complaints from existing services users, members of the public and / or employees?	<ul> <li>There will be impacts on current working arrangements (e.g. staff shift patterns) and delivery of our service (e.g. attendance times for incidents) which will be the subject of public, stakeholder and employee consultation. Relative to individual circumstances this has the potential to generate complaints.</li> <li>Whilst this initial assessment has been carried out to consider impacts, it is a live assessment that will be reviewed and throughout the process to ensure that it remains current and valid.</li> </ul>

### 1. Please explain the background to your proposed activity and the reasons for it.

Resourcing to Risk refers to WFRS allocating its Prevention, Protection and Response resources based on our assessment of potential risks and hazards in Warwickshire. It is essentially having the right people, with the right skills, at the right time, in the right place. An independent analysis of WFRS Risk Analysis demonstrated that the locations of fire stations in Warwickshire generally match risk areas. However, the analysis also identified four key issues that WFRS need to address:

- Locations where appliances are based need to match risk and activity levels.
- Performance targets for attendance times to incidents are not being met.
- On-call fire appliance availability is reducing and raises challenges around sustainability.
- Some of WFRS's shift systems are not nationally accepted and other shift systems are not sustainable into the future.

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## 2. Please outline your proposed activity including a summary of the main actions.

Based on the analysis undertaken, WFRS produced four potential delivery model options to align risk, demand and productivity levels with effective deployment of resources. The potential models enabled WFRS to dynamically move resources (fire appliances and staffing) around the county based on evidence, risk and incidents occurring.

The proposed model approved by Cabinet (09/11/2023) will ensure staff resource and appliance resource align to the higher risk times and locations but this will involve changes to existing on-call and wholetime working patterns.

Customers	Members of the Public	Employees	Job Applicants
No – n/a	Yes The public may see a difference in visible resource in their local area at times. However, the overall impact should be positive as the purpose behind the change is to improve response times to incidents and ensure better, more effective, guaranteed response in line with the resourcing to risk approach.	Yes The proposal for consultation involves changes to existing working patterns including terms and conditions which will impact staff. Although the intention is to avoid redundancies, this is a potential impact.	Yes Creates increased wholetime (full/part time) job opportunities. Removes current on-call system job opportunities.
		The proposed model creates wholetime firefighter vacancies (full and part time) generating opportunities for staff to be recruited to.	
Other, please specify:	N/a	·	

### 3. Who is this going to impact and how?



#### Section Two: Evidence

Please include any evidence or relevant information that has influenced the decisions contained in this EIA. This could include demographic profiles; audits; research; health needs assessments; national guidance or legislative requirements and how this relates to the protected characteristic groups and additional groups outlined in Section Four.

#### A – Quantitative Evidence

This is evidence which is numerical and should include the number people who use the service and the number of people from the protected characteristic groups who might be affected by changes to the service.

#### Service Delivered to Public

WFRS serves a population in Warwickshire of over 599,000 (as at 2021). It is difficult to assess with any certainty the number of Warwickshire residents who are from the protected characteristic groups, however, it is not expected that the proposals for consultation will have a disproportionate impact on those that are from the protected characteristic groups as the proposals for change are intended to improve service delivery and service resilience for the population at large.

The following data related to service delivery has however been taken into account;

- ORH Modelling A third party independent analysis/modelling, based on the last 5 years performance data and the last 3 years availability data.
- Risk Analysis.
- Prevention, Protection and Response Strategy.
- Warwickshire Joint Strategic Needs Assessment (JSNA) Data.

#### Staffing

The Service employs approximately 186 whole time firefighters.

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The Service employs approximately 85 (actuals) on-call firefighters, in addition to this there are also 30 wholetime firefighters who also have a duel on-call contract when they are not carrying out their primary operational role for WFRS.

WFRS also have small number of non-operational staff working in support departments that also have an on-call contract.

Of those staff engaged on operational duties, we are aware of members of staff who have declared that they have a protected characteristic and who may be affected by the proposed changes. The method of consultation and implementation of any proposed changes as a result of the consultation will be tailored accordingly to take into account those with protected characteristics with reasonable adjustments being made as necessary.

#### **B** – Qualitative Evidence

This is data which describes the effect or impact of a change on a group of people, e.g. some information provided as part of performance. reporting.

- ORH Modelling A third party independent analysis/modelling based on the last 5 years performance data and the last 3 years availability data.
- Risk Analysis.
- Prevention, Protection and Response Strategy.
- Performance Dashboards.

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Section Three: Engagement Engagement with individuals or organisations affected by the proposed activity must take place. For further advice and support with engagement and consultations, click <u>here</u>.

Has the proposed activity been subject to engagement or consultation with those it's going to impact, taking into account their protected characteristics and socio-economic status?	Yes	
If YES, please state who with.	<ul> <li>WFRS received authority at the Cabinet meeting on 9<sup>th</sup> November 2023 to conduct a public consultation. A stakeholder assessment has been carried out and an engagement plan has been developed which commenced in October 2023, initially engaging WFRS staff.</li> <li>The public consultation will commence on 11<sup>th</sup> December 2023 which will ensure that the views of key stakeholders such as staff and members of the public are considered before making a final recommendation as to the proposal for implementation. This includes those members of the community that are most vulnerable (including protected characteristics and socio-economic status)</li> <li>All relevant HR policies and legislation will be followed in relation to any subsequent staff consultation.</li> </ul>	
If NO engagement has been conducted, please state why.		
How was the engagement carried out?	Yes / No	What were the results from the engagement? Please list
Focus Groups	Planned	ТВС
Surveys	Planned	TBC

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Public Event	Planned	TBC
Displays / Exhibitions		
Other (please specify)		
Has the proposed activity changed as a result of the engagement?		To be confirmed following the Public Consultation
Have the results of the engagement been fed back to the consultees?		Planned
Is further engagement or consultation recommended or planned?		Subject to outcome of public consultation, formal staff consultation may be required.
What process have you got in place to review and evaluate?	The outcome of the consultation survey will be analysed by WCC Business Intelligence and WFRS. This will then be considered against the proposed model with a view to make any appropriate amendments. Final recommendations will then be presented to the Fire Authority for consideration. If a model is authorised through to implementation this phase will then be managed through the programme board including relevant review and evaluation.	

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#### Protected Characteristics and other groups that experience greater inequalities.

What will the impact of implementing this proposal be on people who share characteristics protected by the Equality Act 2010 or are likely to be affected by the proposed activity? This section also allows you to consider other impacts, e.g. health inequalities such as deprivation, socio-economic status, vulnerable groups such as individuals who suffer socio-economic disadvantage, armed forces, carers, homelessness, people leaving prison, young people leaving care etc.

On the basis of evidence, has the potential impact of the proposed activity been judged to be positive (+), neutral (=), negative (-), or positive and negative (+&-), for each of the protected characteristic groups below and in what way?

**N.B** In our Guidance to EIAs we have provided you with potential questions to ask yourself when considering the impact of your proposed activity. Think about what actions you might take to mitigate / remove the negative impacts and maximize on the positive ones. This will form part of your action plan at Section Six.

	Impact type (+) (=) (- ) or (+&- )	<b>Nature of impact including health inequalities</b> Will your proposal have negative or positive implications for each group, including on health inequalities?	Mitigating Actions for Negative Impacts What can you do to mitigate any identified negative impacts or health inequalities? Use this column to form the basis of Section 6.
Age	+	People in this group are identified within our risk analysis. The proposal being consulted on should see a benefit for those in this vulnerable category based on the resourcing to risk approach. We will work with and across all our partnerships to ensure we reach as many people as possible to enable them to engage in our consultation process. The consultation will be primarily conducted via an online survey and will be advertised via social media, newsletters and news release, however we will provide	WFRS have a Prevention, Protection & Response Strategy that outlines our priorities and risk management approach which is based on a universal, targeted and specialist graded model for each statutory function. Prevention, Protection and Response.

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		<ul><li>the option to complete a hard copy of the survey, and the ability for those without access to the internet to send comments by post, e mail, or phone.</li><li>In relation to the WFRS staff, there is not considered to be any particular impact for this group.</li></ul>	Mitigations in respect of access to the consultation to include access to paper copies, the ability to respond by post email or phone as well as online. Advertising of the consultation will be planned with Marcomms to reach the widest audience possible with targeted advertising considered.
Disability Consider: Physical disabilities Sensory impairments Neurodiverse conditions (e.g. dyslexia) Mental health	+	<ul> <li>People in this group are identified within our risk analysis. The proposal being consulted on should see a benefit for those in this vulnerable category based on the resourcing to risk approach.</li> <li>We will work with our expert partners to ensure we reach as many people as possible to enable them to engage in our consultation process. The mitigations referenced in relation to Age will apply here also.</li> </ul>	WFRS have a Prevention, Protection & Response Strategy that outlines our priorities and risk management approach which is based on a universal, targeted and specialist graded model for each statutory function. Prevention, Protection and Response.
<ul> <li>conditions (e.g. depression)</li> <li>Medical conditions (e.g. diabetes)</li> </ul>		In relation to the WFRS staff, there may be an impact for this group based on the number of affected staff who have a disability – both in terms of their ability to engage with the consultation and also the implementation of any proposed changes post consultation, if the changes put them at a disadvantage due to their disability.	Mitigations in respect of access to the consultation to include access to paper copies, the ability to respond by post email or phone as well as online. Advertising of the consultation will be planned with Marcomms to reach the widest audience possible.
Gender Reassignment	=	There is no impact identified for this group. Any specific impacts raised through the consultation will be addressed and added to the Equality Impact Assessment and considered in the evaluation of responses received.	

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		In relation to the WFRS staff, there is not considered to be any particular impact for this group.	
Marriage and Civil Partnership	=	<ul><li>There is no impact identified for this group. Any specific impacts raised in consultation will be addressed and added to the Equality Impact Assessment and considered in the evaluation of responses received.</li><li>In relation to the WFRS staff, there is not considered to be any particular impact for this group.</li></ul>	
Pregnancy and Maternity		<ul> <li>There is neutral impact identified for this group. Any impacts raised through the consultation will be addressed and added to the Equality Impact Assessment and considered in the evaluation of responses received. However, once the child is born, this group will become part of the 'Young People (under 5s and under 11)' group and the following statement will apply to them.</li> <li>People in this group are likely to fall into our vulnerable category. Our targeted/specialist prevention, protection and response activity is aimed at protecting vulnerable residents including this group with protected characteristics. We will work with our expert partners to ensure we reach as many people as possible to enable them to engage in our consultation process and we will take steps to ensure we reach out and seek the views of young families'.</li> <li>The mitigations referenced in relation to Age will apply here also.</li> <li>In relation to the WFRS staff, there may be an impact for this group in terms of their ability to engage with the consultation</li> </ul>	WFRS have a Prevention, Protection & Response Strategy that outlines our priorities and risk management approach which is based on a universal, targeted and specialist graded model for each statutory function. Prevention, Protection and Response.

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		e.g., through absence from the workforce. Mitigations specific to individual circumstances will be put in place to address this.	
Race Including: Colour Nationality Citizenship Ethnic or national origins	=	<ul> <li>There is no impact identified for this group. Any specific impacts raised through the consultation will be addressed and added to the Equality Impact Assessment and considered in the evaluation of responses received.</li> <li>In relation to the WFRS staff, there is not considered to be any particular impact for this group.</li> </ul>	
Religion or Belief	+	<ul> <li>Candles are used in many religious events. Overcrowding may occur at religious venues during holidays. If there is no escape plan, delayed response could be an issue. Religious dress in some faiths can be flowing which when combined with cooking and candles could be a potential issue. The resourcing to risk proposal aims to provide the required resources and engagement to ensure people understand fire risks during these times.</li> <li>Any specific impacts raised through the consultation will be addressed and added to the Equality Impact Assessment and considered in the evaluation of responses received.</li> </ul>	WFRS have a Prevention, Protection & Response Strategy that outlines our priorities and risk management approach which is based on a universal, targeted and specialist graded model for each statutory function. Prevention, Protection and Response.
		In relation to the WFRS staff, there is not considered to be any particular impact for this group.	
Sex	=	There is no impact identified for this group. Any specific impacts raised through consultation will be addressed and added to the Equality Impact Assessment.	
		In relation to the WFRS staff, there is not considered to be any particular impact for this group.	

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Sexual Orientation	=	There is no impact identified for this group. Any specific impacts raised through the consultation will be addressed and added to the Equality Impact Assessment and considered in the evaluation of responses received. In relation to the WFRS staff, there is not considered to be any particular impact for this group.	
Groups who may require support: <ul> <li>Individuals who suffer socio- economic disadvantage</li> <li>Armed Forces (WCC signed the <u>Armed Forces</u> <u>Covenant</u> in June 2012)</li> <li>Carers</li> <li>Homelessness</li> <li>People leaving Prison</li> <li>People leaving Care</li> </ul>	+	Some of the higher risk people in this group are identified within our risk analysis. The proposal being consulted on should see a benefit for those in this vulnerable category based on the resourcing to risk approach. We will work with our expert partners to ensure we reach as many people as possible to enable them to engage in our consultation process and we will take steps to ensure we reach out and seek the views of those in this group. The mitigations referenced in relation to Age will apply here also. In relation to the WFRS staff, there is not considered to be any particular impact for this group.	WFRS have a Prevention, Protection & Response Strategy that outlines our priorities and risk management approach which is based on a universal, targeted and specialist graded model for each statutory function. Prevention, Protection and Response.
Other Identified Health Inequalities (HI) Many issues can have an impact on health: is it an area of deprivation, does every population group have equal access,	+	Some of the higher risk people in this group are identified within our risk analysis. The proposal being consulted on should see a benefit for those in this vulnerable category based on the resourcing to risk approach.	WFRS have a Prevention, Protection & Response Strategy that outlines our priorities and risk management approach which is based on a universal, targeted and specialist graded model for each statutory

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unemployment, work conditions, education, skills, our living situation, rural, urban, rates of crime etc.	<ul> <li>The proposal and our targeted/specialist prevention, protection and response activity is aimed at protecting vulnerable residents including this group with protected characteristics.</li> <li>We will work with our expert partners to ensure we reach as many people as possible to enable them to engage in our consultation process and we will take steps to ensure we reach out and seek the views of those in this group. The mitigations referenced in relation to Age will apply here also.</li> <li>In relation to the WFRS staff, there is not considered to be any particular impact for this group.</li> </ul>	function. Prevention, Protection and Response.
Other Groups If there are any other groups		

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## Public Sector Equality Duty (PSED)

Public Authorities must have 'due regard' to the need to eliminate unlawful discrimination, advance equality of opportunity and foster good relations. Please evidence how your proposed activity meets our obligations under the PSED.

	Evidence of Due Regard	
Eliminate unlawful discrimination (harassment, victimisation and other prohibited conduct):	In relation to responding to emergencies, preventing emergencies and protecting the public, and supporting and developing our staff, WFRS services are intended to benefit all. Through our CRMP planning process and in particular the resourcing to risk proposal we plan and maintain our service to all members of the public. We actively continue to target the more vulnerable members of our communities, (who may have a particular protected characteristic such as older age or disability) through our prevention and protection work. The resourcing to risk proposal is aimed at ensuring our resources are in the right place and at the right time and is evidenced based. The consultation will be undertaken in a way that mitigates as far as possible any difficulties experienced by different groups in accessing information and having their concerns heard. In relation to consultation with staff all HR policies and employment legislation will be adhered to and this will include ensuring Equality Act requirements are met and decisions taken appropriately and	
<ul> <li>Advance equality of opportunity:</li> <li>This involves <ul> <li>removing or minimising disadvantages suffered by people due to their protected characteristics;</li> <li>taking steps to meet the needs of people with certain protected characteristics where these are different from the needs of</li> </ul> </li> </ul>	In relation to responding to emergencies, preventing emergencies, and protecting the public, and supporting and developing our staff, WFRS services are intended to benefit all. Through our CRMP planning process and in particular the resourcing to risk proposal we plan and maintain our service to all members of the public. We actively continue to target the more vulnerable members of our communities, (who may have a particular protected characteristic such as older age or disability) through our prevention and protection	

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<ul> <li>other people, for example, taking steps to take account of people with disabilities;</li> <li>encouraging people with certain protected characteristics to participate in public life or in other activities where their participation is disproportionately low.</li> </ul>	work. The resourcing to risk proposal is aimed at ensuring our resources are in the right place and at the right time and is evidenced based.
Foster good relations: This means tackling prejudice and promoting understanding between people from different groups and communities.	<ul> <li>WFRS will be conducting a public consultation on the resourcing to risk proposal and using WCC's consultation platform and WFRS and WCC's social media to connect with communities, staff, partners, and representative bodies.</li> <li>WFRS's Community Engagement officer will be actively involved to ensure we reach a diverse and wide-ranging audience. Through the work of our community engagement officer and our station network we will continue to foster good relations with all our communities.</li> <li>WFRS Senior Management is already engaging with staff and unions regarding the proposals.</li> </ul>

# Section Five: Partners / Stakeholders

Which sectors are likely to have an interest in or be affected by the proposed activity?	Yes / No	Describe the interest / affect	
Businesses	Y	All stakeholders in this list will have an interest in and be	
Councils	Υ	impacted in how the Fire Service discharges its statutory functions in Warwickshire	
Education Sector	Υ		

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Fire and Rescue	Y
Governance Structures	Y
NHS	Υ
Police	Υ
Voluntary and Community Sector	Υ
Other(s): please list and describe the nature of the relationship /	
impact	

#### **Section Six: Action Planning**

If you have identified impacts on protected characteristic groups in Section Four, please summarise these in the table below detailing the actions you are taking to mitigate or support this impact. It is also important to consider how often this E.I.A. will be reviewed, and who is responsible for doing this. If you are not taking any action to support or mitigate the impact, you should complete the No Mitigating Actions section below instead.

#### **Mitigating Actions**

Consider:

- Who else do you need to talk to? Do you need to engage or consult?
- How you will ensure your activity is clearly communicated
- Whether you could mitigate any negative impacts or build on positive impacts for protected groups or health inequalities
- Whether you could do more to fulfil the aims of the PSED
- How you will monitor and evaluate the effect of this work
- Anything else you can think of!

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Identified Impact	Action(s)	Timescale incl. evaluation and review date	Name of person responsible
There are no identified negative impacts under the resourcing to risk proposals, however if any come to light during the consultation process, appropriate action will be taken to address the impact			
With regard to the consultation exercise, impacts and mitigations are highlighted in this assessment and will be kept under review.			

#### **No Mitigating Actions**

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Please explain why you do not need to take any action to mitigate or support the impact of your proposed activity.

Section Seven: Assessment Outcome

Only one of following statements best matches your assessment of this proposed activity. Please select one and provide your reasons.

No major change required		
The proposal has to be adjusted to reduce impact on protected characteristic groups and/or health inequalities		
Continue with the proposal but it is not possible to remove all the risk to protected characteristic groups and/or health inequalities	X	The proposal at this stage is to consult only
Stop the proposal as it is potentially in breach of equality legislation		

Section Eight: Sign Off N.B To be completed after the EIA is completed but before the area of work commences.

Name of person/s completing EIA	Sally Waldron
Name and signature of Director	Ben Brook – Chief Fire Officer
Date	3/11/2023 (initial) Reviewed 8/12/2023
Date of next review and name of person/s responsible	March 2024 – post consultation

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