

Public Consultation on the School Health & Wellbeing Service

September 2018

About this consultation

Warwickshire County Council is consulting with the public, professionals and partners on the services provided through the School Health & Wellbeing Service to ensure they are fit for purpose, good quality and meeting the needs of children and families in Warwickshire. The service has been delivered by the third sector organisation Compass since the award of the current contract in November 2015.

The School Health & Wellbeing Service is a confidential, freely available service for all school-aged children and young people from 5-19 years old (up to 25 years old for people with special educational needs) and their families and carers.

Healthcare professionals and support teams deliver preventative and universal public health programmes in schools across the county, as well as in youth centres, children's centres, homes and other locations in the community.

The team comprises qualified School Nurses, Community Staff Nurses, Healthcare Support Workers and Administrators, who operate out of three administrative hubs in the North, East and South of the county. These teams work flexibly to best meet the needs of children, young people and their families.

School Health & Wellbeing Service activities include:

- Annual height and weight measurements of Reception and Year 6 pupils as part of the National Childhood Measurement Programme;
- Annual health and development questionnaires for Reception, Year 6 and Year 9 pupils;
- Annual health reviews for 'Looked After Children' in partnership with the LAC Health team and Children's Social Care;
- Contributing to education and healthcare plans for children and young people with long-term health conditions or complex medical needs;
- Support for schools in developing annual school public health plans and reviewing health-related policies, including the delivery of PSHE in the curriculum.

The service provides support on a wide range of topics covering physical health, mental health and wellbeing and positive lifestyle choices. These include access to screening and immunisation, supporting long-term conditions (such as epilepsy, diabetes, asthma and allergies), reducing accidental injury, promoting emotional health and wellbeing, smoking, drugs and alcohol awareness, relationships and contraception, maintaining healthy eating habits and much more.

Services can be provided directly via individual appointments, 'open access' clinics in schools, or group-based sessions, depending on individual needs and preferences. We will also ensure follow-up referrals to other specialists and medical professionals, where appropriate.

Background

The service has undergone significant change following the previous consultation and needs analysis work undertaken during 2014. We want to get feedback on the model of service delivery implemented since November 2015 to establish the impact of the changes and help shape service delivery in the future.

The current contract was awarded from 1st November 2015 for a period of 4 years. This work will inform the re-commissioning process that needs to begin in early 2019 in order to have a new contract in place when the current contract comes to an end on the 31st October 2019.

What we are consulting about

Using a range of methods, including surveys, service user feedback, focus groups and interviews, we are seeking views on:

- Whether the priorities and focus of the service are right;
- What we should do more of, less of, or the same;
- The quality of the service provided.

Supporting Information

The following supporting information is available:

1. Equality Impact Assessment
2. 2014 School Age Needs Assessment
3. School Health & Wellbeing Service Website
4. School Health & Wellbeing Service Annual Report 2015/16
5. School Health & Wellbeing Service Annual Report 2016/17

How to take part

You can complete our online survey at: Ask Warwickshire

<https://ask.warwickshire.gov.uk/>

You can request a paper copy of the survey by contacting Public Health Warwickshire on **01926 413751** or emailing phadmin@warwickshire.gov.uk.

You can also request additional copies of the questionnaire or ask for it in another format such as large print, through the same contact.

You can also respond in writing to phadmin@warwickshire.gov.uk or post your response to:

School Health & Wellbeing Service Consultation
Public Health Warwickshire, People Directorate
Warwickshire County Council
Saltisford Office Park, Ansell Way, Warwick CV34 4UL

Closing date

The consultation will open on Monday 3rd September and close at midnight on Friday 12th October 2018.

What will happen after the consultation

The results from the consultation will be included within a broader needs assessment document. This document will pull together a range of information to give a detailed picture of service delivery and future needs, and will be the basis on which the new service specification is developed. The service specification is the key document used within the procurement process to guide service delivery.

A report detailing the outcomes of the consultation and needs assessment will be shared with Cabinet in December 2018 in order for them to make a decision to approve the commencement of the procurement process.

Results will be fed back to the public via Ask Warwickshire in January 2019.

Privacy statement.

Following the end of the consultation we shall publish the results and this may include quotes of comments which will be anonymous.

This survey is anonymous. If you reply to an anonymous survey then no personal details will be captured.

Information you provide in any additional correspondence to our survey including personal information, may be disclosed in accordance with the Freedom of Information Act and/or Environmental Information Regulations (EIR). If you want the information that you provide to be treated as confidential and not shared, including your contact details, please tell us why, but be aware that, under the Freedom of Information Act, we cannot always guarantee confidentiality. If you would like further information, visit our website: www.warwickshire.gov.uk/privacy or contact our Customer Service Centre on 01926 410410.